NEWFOUNDLAND AND LABRADOR
BOARD OF COMMISSIONERS OF PUBLIC UTILITIES

AN ORDER OF THE BOARD

NO. A.I. 51(2026)

IN THE MATTER OF the **Automobile Insurance Act**, RSNL 1990, c. A-22, as amended, and regulations thereunder; and

IN THE MATTER OF an application by The Personal Insurance Company for approval to implement a revised rating program for its Private Passenger Automobiles category of automobile insurance.

WHEREAS on May 11, 2026 The Personal Insurance Company ("The Personal") applied to the Board for approval of a revised rating program under the Mandatory filing option for its Private Passenger Automobiles category of automobile insurance; and

WHEREAS The Personal filed an overall rate level indication of +16.91% and proposed an overall rate level change of +16.90%; and

WHEREAS The Personal proposed the following rating program changes:

- Base rate changes by coverage; and
- Adoption of the 2026 CLEAR rate group tables; and

WHEREAS the filing was sent to the Board's actuarial consultants, Risk Consulting Services, Inc. ("RCS") for review and report; and

WHEREAS on August 6, 2026 RCS filed a report of findings which identified issues with certain assumptions used by The Personal to estimate its overall rate level indication; and

WHEREAS RCS found that substituting alternative assumptions it found to be more reasonable for bodily injury loss trends, COVID adjustment, premium trends, return on investment, profit provision and complement of credibility resulted in an overall rate level indication of +7.92%, lower than that proposed by The Personal; and

WHEREAS RCS found The Personal's adoption of the 2026 CLEAR rate group tables to be reasonable; and

WHEREAS on August 17, 2026 The Personal submitted a response to the RCS report, highlighting uncertainty and emerging experience patterns in support of its proposed overall rate level change of +16.90%; and

WHEREAS on September 9, 2026 RCS filed a report addendum in response to The Personal's August 17, 2026 submission which acknowledged a calculation error in its original report and accordingly revised its alternative overall rate level indication to +8.65%, but continued to express concerns with The Personal's treatment of the experience period data; and

WHEREAS on September 17, 2026 The Personal submitted further support for its proposal, specifically related to its treatment of the experience period data; and

WHEREAS on September 28, 2026 RCS advised it had no further comments; and

WHEREAS on October 29, 2026 The Personal revised its profit provision to align with the Board's guidelines and reduced its proposed overall rate level change to +16.74%; and

WHEREAS the Board acknowledges that a wide range of outcomes are possible in any prospective ratemaking exercise and that the variance in the overall rate level indications produced by The Personal and RCS result primarily from differing actuarial judgements on loss trends; and

WHEREAS the Board is satisfied that The Personal has provided adequate support for its proposed overall rate level change of +16.74% and that it falls within the range of reasonable outcomes in the prospective ratemaking exercise; and

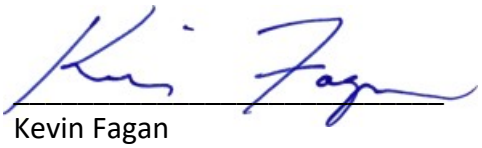
WHEREAS the Board accepts The Personal's revised rating program received October 29, 2026, including the adoption of the 2026 CLEAR rate group tables; and

WHEREAS the Board is satisfied that the proposed rates are just and reasonable in the circumstances, do not impair the solvency of the insurer, are not excessive in relation to the financial circumstances of the insurer, and do not violate the **Automobile Insurance Act** or the **Insurance Companies Act** or the respective regulations thereunder.

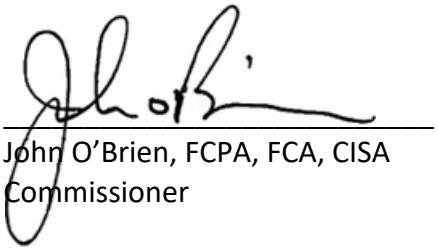
IT IS THEREFORE ORDERED THAT:

1. The revised rating program received October 29, 2026 from The Personal Insurance Company for its Private Passenger Automobiles category of automobile insurance is approved to be effective no sooner than February 18, 2027 and April 19, 2027 for new business and renewals, respectively.

DATED at St. John's, Newfoundland and Labrador, this 5th day of November, 2026.



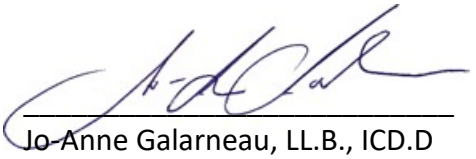
Kevin Fagan
Chair and Chief Executive Officer



John O'Brien, FCPA, FCA, CISA
Commissioner



Christopher Pike, LL.B., FCIP
Commissioner



Jo-Anne Galarneau, LL.B., ICD.D
Commissioner



Mike McNiven
Board Secretary